

REAL. TEXAS. SERVICE. CHAMPION

Melissa Osborne, Fire Department

Melissa is a Public Safety Operations Analyst and works for the Fire Department. She is currently charged with many of the department's external and internal Fire and EMS reporting activities. She analyzes department response times, researches emergency service programs and operational options for management.

Melissa is well known for her intelligence, strong work ethic and professionalism. She interacts with most Fire Department staff members through her work on numerous projects and often offers suggestions to improve processes. A fast learner, she is capable of quickly becoming an expert in new programs and systems.

Melissa's service is exemplary and she is a true example of a Real. Texas. Service. Champion.